Terms & Conditions
Review the following information on terms and conditions related to conference attendance.

Cancellations and Transfers
- Cancellations on or before December 31, 2019: prepaid full conference registration fees will be fully refunded.
- Cancellations January 01, 2020 through March 5, 2020: 50% of prepaid conference registration fees will be refunded.
- Cancellations post March 5, 2020: there will be no refunds.
- Substitutions will be allowed for full conference passes for attendees from the same company: some restrictions may apply.

All cancellation requests must be made in writing:
Email: IBM Think 2020 Registration (IBMThink@gpj.com)
Toll free phone number: 866.382.7150
International phone number: +1.650.416.1881

Note: Please reference your registration confirmation number in your cancellation request.

Badge Scanning
You may be asked to have your badge scanned at exhibit booths and/or session rooms; please note scanning of your badge is entirely optional. You may elect to have your badge scanned by one or more exhibitors, or not at all. Scanning transmits to the exhibitor, whom you allowed to scan your badge, your name and contact information, which the specific exhibitors may use to follow up on interactions you had with them during the event. Our exhibitors use of scanned data is governed by their own Privacy Policy, while transmission of scanned data to these exhibitors should not be deemed as IBM securing permission for said exhibitors to send you marketing materials. IBM assumes no responsibility for exhibitor use of scanned information.

Attendee Policy
Individuals must be over age 21 in order to participate in the Conference and attend all related events.

Liability
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Notice
Once you finalize your registration, IBM will be collecting your information to facilitate the execution process for this event. We may also collect information about your specific activities during the event and use the data to customize our future interactions with you. Also, subject to your preferences of receiving marketing material from IBM, we may also use the data to keep you informed of our products, services and offerings. In addition, IBM may take group photos or perform live streaming during the event for promotional purposes. The information collected may be shared within IBM on a need to know basis. IBM is a global organization with business processes, management structures and technical systems that cross borders.

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